

**Our ACT  
Simple Saver  
plan electricity  
prices**

# OUR ACT SIMPLE SAVER PLAN ELECTRICITY PRICES



Schedule of charges from 1 July 2020.

## PRICES EXPLAINED

Depending on your plan, on your bill you will see a combination of the following charges as applicable.

<b>Supply charge</b>	A fixed price per day.
<b>Usage charge</b>	A price per unit of usage (measured in kilowatt hours (kWh)) for the amount of electricity you use at your premises.

## ACT SIMPLE SAVER ELECTRICITY PRICES

Plan	Unit	GST exclusive	GST inclusive	Additional information All times are Australian Eastern Standard Time
<b>Simple Saver</b>				
<b>Supply charge</b>	¢ per day	89.75	98.73	
<b>All usage</b>	¢/kWh	18.89	20.78	All day every day.
<b>Controlled load Night</b>				
<b>All usage</b>	¢/kWh	14.10	15.51	For a minimum of six hours and a maximum of eight hours within any one day, between 2200 hours (10.00pm) and 0700 hours (7.00am).
<b>Controlled load Day &amp; Night</b>				
<b>All usage</b>	¢/kWh	16.62	18.28	For a total of 13 hours in any one day. The 13 hours shall be comprised of eight hours between 2200 hours (10.00pm) and 0700 hours (7.00am) and five hours between 0900 hours (9.00am) and 1700 hours (5.00pm).

The actual settings on the time switch will be nominated by your network distributor, Evoenergy.

## CONTROLLED LOAD PLAN ELIGIBILITY

Controlled Load plans have additional eligibility criteria. These are outlined in the following table:

Plan	Additional eligibility criteria
Controlled Load Night	<p>Is applicable to:</p> <ul style="list-style-type: none"><li>• compressing natural gas for CNG vehicles, water heating storage units where electricity is used to supplement other forms of energy (for example, solar hot water systems)</li><li>• permanent heat (or cold) storage installations of a design and rating acceptable to ActewAGL, which absorb their major energy during restricted times, but which may be boosted at the principal charge at other times.</li></ul>
Controlled Load Day and Night	<p>Is applicable to:</p> <ul style="list-style-type: none"><li>• water heating storage units for which a test certificate has been issued indicating compliance with Australian Standard 1056 and having lower or upper and lower elements, but with any upper element connected to the principal charge. Rated delivery shall be not less than 160 litres</li><li>• water heating storage units where electricity is used to supplement other forms of energy (for example, solar hot water)</li><li>• storage space heating or cooling including under-floor, concrete-slab heating systems</li><li>• swimming or spa pool heating, and associated auxiliaries, but not to spa baths.</li></ul>

## RENEWABLE ENERGY GENERATION

For renewable energy generation terms and conditions visit [actewagl.com.au](http://actewagl.com.au)

## OTHER INFORMATION AND FEES

From time-to-time, you might be charged extra fees and charges. These vary depending on your contract type. If a government, regulator, network distributor or a metering service provider applies, varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you.

		GST exclusive	GST inclusive
<b>Service charges</b>			
1	Visit to re-energise or de-energise a premises		
	• Business hours re-energise	80.43	88.47
	• After hours re-energise	100.41	110.45
	• de-energise (not for late payment)	80.43	88.47
2	Special meter read (including moving in and moving out of your supply address)	34.80	38.28
3	Check read deposit (refunded if the original reading was incorrect)	34.80	38.28
4	Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
5	Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
6	De-energise a premises for late payment	160.86	176.95
7	Manual reading service fee per read (for smart meters)	103.57	113.92
8	Wasted site visit for smart meter installation	100.78	110.86
<b>Administration charges</b>			
9	Late payment fee*	15.00	15.00
10	Dishonoured cheque fee*	5.50	5.50
11	Card reversal fee*	30.00	30.00
12	Direct debit reject fee*	1.40	1.40
13	Cheque refund fee – personal cheque	0.21	0.23
14	Cheque refund fee – bank cheque	10.56	11.62
15	Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%

\*GST not applicable

Note: Distributor fees not listed above will be on-charged to the customer. Complex jobs may require a quotation from the network operator.

## Metering

Smart meter is defined as a digital electricity meter which meets the Type 4 minimum services specification in the Regulatory Requirements.

If the telecommunications network connection function is deactivated on the meter (i.e it is a Type 4A meter) an additional smart meter manual reading service fee will apply.

Additional charges for the cost of repairs, alterations and upgrades to the meter board and/or metering installation that are required by our metering service provider before your existing meter can be replaced by a smart meter may be charged.

Meter readings (other than readings taken to final an account or terminate supply) shall be taken to the nearest 10kWh. The billing period for the purpose of determining the maximum demand charge shall be in any calendar month or part thereof where a customer changes their retail supplier.

# Customer enquiries

Call 13 14 93

## Postal address

ActewAGL GPO Box 366 Canberra ACT 2601

## Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

**13 14 50**  
24 hours