

Our ACT Certain Saver Natural Gas Prices

Schedule of charges from 1 July 2020

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Prices explained

Depending on the electricity plan you choose, on your bill you will see a combination of the following charges as applicable.

Supply charge	A fixed price per day.
Usage charge	A price per unit of usage (measured in megajoules (MJ)) for the amount of gas you consume at your premises.

ACT Certain Saver gas prices

Plan	Unit	GST exclusive	GST inclusive	Time period (all times in Australian Eastern Standard Time)
Certain Saver (26 August 2019 - 30 June 2020)				
Supply charge	¢per day	78.73	86.599	
All usage	¢/kWh	2.919	3.211	All day everyday.
Certain Saver (1 July 2020 - 30 June 2021)				
Supply charge	¢per day	78.73	86.599	
All usage	¢/kWh	2.854	3.139	All day everyday.
Certain Saver (1 July 2021 - 30 June 2022)				
Supply charge	¢per day	78.73	86.599	
All usage	¢/kWh	2.773	3.050	All day everyday.

MISCELLANEOUS FEES AND CHARGES

ACT REGION

SERVICE CHARGES		GST exclusive	GST inclusive
Service charges			
1	Special meter read	18.23	20.05
2	Reconnection fee - residential	45.41	49.95
3	Reconnection fee - business	54.59	60.05
4	Disconnection fee - residential	131.82	145.00
5	Disconnection fee - business	182.32	200.55
6	Decommissioning and meter removal – residential	702.45	772.70
7	Decommissioning and meter removal - business	1246.32	1370.95
8	Network request for service - residential	0.00	0.00
9	Network request for service - business	92.73	102.00
10	Attendance (debt collection) first visit in a 12-month period (in business hours)	59.09	65.00
11	Attendance (debt collection) within a year of a previous visit (in business hours)	77.27	85.00
Administration charges			
12	Late payment fee*	15.00	15.00
13	Dishonoured cheque fee*	5.50	5.50
14	Card reversal fee*	30.00	30.00
15	Direct debit reject fee*	1.40	1.40
16	Cheque refund fee – personal cheque	0.21	0.23
17	Cheque refund fee – bank cheque	10.56	11.62
18	Payment processing fee (% of payment made by debit or credit card)	0.41%	0.45%
Service application fee			
19	• Residential	268.18	295.00
20	• Business	995.45	1095.00

*GST not applicable

Note: Distributor fees not listed above will be on-charged to the customer. Complex jobs may require a quotation from the network operator.

Customer enquiries

Call 13 14 93

Postal address

ActewAGL GPO Box 366 Canberra ACT 2601

Language assistance

如果您需要幫助，請打電話給下面的號碼。

¿Necesita un intérprete? Llame al número indicado abajo.

هل تحتاج إلى مترجم؟ اتصل بالرقم أدناه.

Trebate li pomoć tumača? Nazovite niže navedeni broj.

Nếu quý vị cần sự giúp đỡ, vui lòng gọi số bên dưới.

Se vi serve un interprete, telefonate al seguente numero.

Αν χρειάζεστε διερμηνέα, τηλεφωνείτε στον αριθμό παρακάτω.

13 14 50

24 hours

ActewAGL

ActewAGL Retail ABN 46 221 314 841 a partnership of AGL ACT Retail Investments Pty Ltd
ABN 53 093 631 586 and Icon Retail Investments Limited ABN 23 074 371 207.